

# COVID-19 Donations FAQ



## What items are needed?

Due to our needs frequently changing, please refer to our document "*Urgent Pantry Needs list during COVID-19*" for most updated information.



## What items are accepted?

We will accept non-refrigerated and non-expired food items. We also accept hygiene and household items.



## Where do we take donations?

We would like all the donations to be dropped off in our Metrocrest Services van at the back of our food pantry: 13801 Hutton Dr., Suite 150, Farmers Branch, TX 75234.



## Are pickups available?

At this time, our resources are limited for pickups. Please call 469-317-2542 if you have conducted a substantial donation drive that you cannot drop off yourself. Pickups are subject to availability.



## When are donations accepted?

Monday - Friday, 8:30 a.m. - 4:00 p.m.  
Saturdays - 9:00 a.m. - 12:00 p.m.



## Will there be someone to help me unload?

Volunteers and staff will be available at the back of the building to help you unload your vehicle.



## Who can I contact for specific questions about food donations?

Please contact our program manager, Selena Marroquin at 469-317-2542.



## If I cannot drop off food, how else can I help?

Make a monetary donation at: [www.metrocrestservices.org](http://www.metrocrestservices.org)

Donate via our Amazon Wish List at:

[https://smile.amazon.com/hz/charitylist/ls/1QXM2BUXG8UCX/ref=smi\\_ext\\_lnk\\_lcl\\_cl](https://smile.amazon.com/hz/charitylist/ls/1QXM2BUXG8UCX/ref=smi_ext_lnk_lcl_cl)

