

COVID-19 Donations FAQ



What items are needed?

Due to our needs frequently changing, please refer to our document **"Urgent Pantry Needs list during COVID-19"** for most updated information.



What items are accepted?

We will accept non-refrigerated and non-expired food items. We also accept hygiene and household items.



Where do we take donations?

We would like all the donations to be dropped off in our Metrocrest Services van at the back of our food pantry: 13801 Hutton Dr., Suite 150, Farmers Branch, TX 75234.



Are pickups available?

At this time, our resources are limited for pickups. Please call 469-317-2542 if you have conducted a substantial donation drive that you cannot drop off yourself. Pickups are subject to availability.



When are donations accepted?

Monday - Friday, 8:30 a.m. - 4:00 p.m.
Saturdays - 9:00 a.m. - 12:00 p.m.



Will there be someone to help me unload?

Volunteers and staff will be available at the back of the building to help you unload your vehicle.



Who can I contact for specific questions about food donations?

Please contact our program manager, Selena Marroquin at 469-317-2542.



If I cannot drop off food, how else can I help?

Make a monetary donation at:

<https://www.metrocrestservices.org/idonate.php>

Donate via our Amazon Wish List at:

https://smile.amazon.com/hz/charitylist/ls/1QXM2BUXG8UCX/ref=smi_ext_lnk_lcl_cl

